



Long Range Plan Patron Survey

Northumberland Public Library is in the process of revitalizing our long-range plan and would like to get your input. Please take a minute to answer a few questions to help us in the planning process.

Please leave your completed survey at the front desk or email it to Jblue@nplibraryva.org

Thank you!

1. Of the following, which services do you use that are offered by Northumberland Public Library? (Check all that apply)

<input type="checkbox"/>	Copying	<input type="checkbox"/>	Downloading books
<input type="checkbox"/>	Faxing	<input type="checkbox"/>	Downloading Magazines
<input type="checkbox"/>	Scanning	<input type="checkbox"/>	Checking out Magazines
<input type="checkbox"/>	Scan to email	<input type="checkbox"/>	Reading Periodicals/Newspapers in the lounge
<input type="checkbox"/>	Checking out books	<input type="checkbox"/>	Using the Wi-Fi
<input type="checkbox"/>	Checking out DVD's/Multimedia	<input type="checkbox"/>	Using the Library Computers
<input type="checkbox"/>	Checking out Audio Books	<input type="checkbox"/>	Printing from the Library Computers
<input type="checkbox"/>	Downloading audiobooks	<input type="checkbox"/>	Using the Meeting Room
<input type="checkbox"/>	Research	<input type="checkbox"/>	Using our Inter-Library Loan Services
<input type="checkbox"/>	Notary Services	<input type="checkbox"/>	Using our Mobile Library
<input type="checkbox"/>	Using the remote book drops	<input type="checkbox"/>	Using the Library for tutoring
<input type="checkbox"/>	Using our online resources	<input type="checkbox"/>	Taking a class when offered

2. Are there services we do not offer that you think would be a benefit to the community?

3. For demographical purposes are you a (check the box that best fits)

<input type="checkbox"/>	Local Permanent Resident	<input type="checkbox"/>	Weekender/only here occasionally
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4. Do you have a Northumberland Public Library Card?

<input type="checkbox"/>	YES	<input type="checkbox"/>	NO
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5. If money were no object what is one service you wish were available in the county that is not currently available?

6. Anything else you would like to share with us?